Overview

- Introduction to Tusculum University
- Compliance certification and the reaffirmation process
- Readiness audits, compliance heatmaps, and Texas traffic lights
- Demonstrating dynamic compliance audits
- Reflections and lessons learned
- Q&A?

Introduction to Tusculum University

- Tennessee’s first college, founded 1794
- SACSCOC Level III — associate, baccalaureate, & master’s degrees
- Two primary service populations
  - “Residential” program — ~1,000 undergrads, 80% living on campus (Greeneville, TN), NCAA Division II (with football)
  - “Adult & Graduate Studies” — ~750 undergrad & grad students, three instructional sites (Greeneville, Knoxville, Morristown), multiple fully & partially online degree programs
- Next reaffirmation: 2020
Compliance Certification & Reaffirmation

- Next reaffirmation: 2020 (Track B)
- Reaffirmation decision announced: December 2020
- On-Site Reaffirmation Committee visit: April 2020
- Off-Site Reaffirmation Committee review: November 2019
- Compliance Certification Report due: September 2019
- Leadership Team Orientation: January 2018
- Leadership Team: President, CAO/Liaison, CFO, CCR Chair, QEP Chair
- Parallel processes: QEP identification, compliance readiness audit

Audits, Heatmaps, & Texas Traffic Lights

- Compliance Certification Readiness Audits — Julia Pet Armacost & Bob Armacost (UCF)

Timeline For Readiness Audit

Leadership Team
- President
- CAO/Liaison
- CFO
- CCR Chair
- QEP Chair

Parallel processes:
- QEP identification
- Compliance readiness audit
Audits, Heatmaps, & Texas Traffic Lights

- Compliance Certification Readiness Audits — Julia Pet Armacost & Bob Armacost (UCF)
- Begin audit 3½ years prior to reaffirmation (i.e., summer 2017)
- Audit process complete 1 year prior to CCR submission (i.e., September 2018)
- "Terror alerts" — color-coded threat matrix
**Audits, Heatmaps, & Texas Traffic Lights**

- Compliance Certification Readiness Audits — Julia Pet Armacost & Bob Armacost (UCF)
- Begin audit 3½ years prior to reaffirmation (i.e., summer 2017)
- Audit process complete 1 year prior to CCR submission (i.e., September 2018)
- “Terror alerts” — color-coded threat matrix
- Heatmaps to identify “hot zones” (problems areas) — *What “heat” do we need to measure?*
- “Texas” traffic lights

---

**Demonstrating Dynamic Heatmaps**
Reflections and Lessons Learned

Jason A Pierce, Ph.D.
Provost & VPAA
Young Harris College
jpierce@yhc.edu

Tricia Hunsader, Ph.D.
Dean, College of Education
Tusculum University
thunsader@tusculum.edu

Q&A?