



EXECUTIVE SUMMARY

Sampson Community College's Quality Enhancement Plan (QEP), The Viking CREW: Connected and Ready for Education on the Web, is designed to better prepare students for online learning. Through review of institutional data, national literature, student focus groups, and campus-wide survey results, SCC's QEP Discovery Team recognized that preparing students for online learning is essential for enhancing the SCC Viking experience and ensuring academic success. Sampson's QEP utilizes a two-pronged approach: 1) preparing new students to be better online learners, and 2) preparing faculty to be better online instructors.

The Viking CREW concept evolved over many months of research and collaboration. Three QEP groups—Discovery Team, Core Team, and Implementation Team—were created to develop, implement, assess, and complete the QEP. The diverse representation of each QEP team enabled campus-wide voices to be heard. These teams worked together to define the QEP goal and identify two objectives that will be evaluated using both quantitative and qualitative measures.

SCC has created specific data banks to follow new student cohorts beginning Fall 2024 and has appropriated a substantial budget for the personnel, training, technology, and other resources needed. In keeping with Sampson's mission to provide "innovative and effective teaching and student support," this QEP engages and reflects the principles of the entire campus community.

GOAL: Improve success rates for online curriculum courses by 5%

OBJECTIVE #1

Online Student Preparation (Crew Course Implementation)

OBJECTIVE #2

Online Faculty Readiness (Navigator Course Implementation)

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