



Serving Richmond and Scotland Counties

1042 West Hamlet Avenue  
Hamlet, NC 28345  
Phone: (910) 410-1700  
[www.richmondcc.edu](http://www.richmondcc.edu)

## QEP Executive Summary

Richmond Community College's (RichmondCC) Quality Enhancement Plan (QEP) is entitled *Getting Prepared for Success (GPS)*. The QEP is designed to assist each student in developing an individual success plan through career exploration, adaptive advising, connecting with employers, and utilizing avenues to senior institutions of higher learning. This plan will foster a campus-wide culture that recognizes the importance of career advising and the critical role it plays in student success, not only in terms of achieving an academic credential, but enjoying a rewarding and fulfilling career. For the purpose of the QEP, a student's success is defined as follows: "Upon graduation, students will have followed their RichmondCC career plan and received either an acceptance from a senior institution or a job offer."

The QEP is designed not only to implement changes in student career advisement, but to assess the impact these changes have on the following goals:

1. *Increase first-year new student retention and second-year progression rates.*
2. *Increase the number of students having a completed Career Plan.*
3. *Increase the number of apprenticeships and internships.*
4. *Increase the number of students receiving job offers or acceptance letters from senior institutions before they graduate.*

As each student defines his or her success with a Career Plan, the College believes the QEP will have a positive impact on **student retention** and **achievement of academic and career goals**.

RichmondCC's QEP topic is a result of its on-going institutional planning, evaluation, and research, as well as a review of empirical data and existing literature. The plan includes design and implementation components along with formative and summative assessment methods. The QEP also has broad-based support from internal and external institutional stakeholders.

RichmondCC will employ a multi-year, phased, QEP implementation model. The QEP will be supported by five subcommittees: Data, Outreach, Promotion, Reporting and Training, which are made up of a combination of faculty, staff, leadership, and students.

RichmondCC has allocated itemized annual funding for QEP-related expenses. The college also has a variety of existing resources available to initiate, implement, and complete a successful QEP.



### Institutional Contacts:

Heath Milligan  
QEP Director  
[jhmilligan@richmondcc.edu](mailto:jhmilligan@richmondcc.edu)

Sheri Dunn-Ramsay  
SACSCOC Liaison  
[srdunn-ramsay@richmondcc.edu](mailto:srdunn-ramsay@richmondcc.edu)