

Cleveland State Community College

Quality Enhance Plan Executive Summary

Cougars Advising Towards Success (CATS)

Project Leads

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Abstract

Cleveland State Community College, provides an opportunity for the college to plan, implement, and assess an enhanced advising model in order to improve student success and have a positive impact on student outcomes.

This Quality Enhancement Plan is designed to propel Cleveland State Community College towards a more efficient and student-centric advising system. By prioritizing the improvement of enrollment services processes, increasing student support and engagement, and fostering community and teamwork, we aim to create an environment that not only aids students in their academic journey but also strengthens the bonds between the college, its students, and the community it serves.

Desired Goals and Outcomes of this QEP

CATS Overarching Goal Increased Student Success

Enhanced Advising + Improved Processes = Increased Student Success

C.A.T.S. connects to the college's strategic plan to Grow Student Recruitment, Retention and Completion. C.A.T.S. will enhance students' college experience and therefore impact the college's institutional outcomes through two goals:

Goal 1 Fortify the advising model and leverage technology to support student success. This restructuring will empower students to identify and pursue their academic and professional goals.

Goal 2 Create systems and implement robust mechanisms to ensure continuous improvement in the student advising process. The efficiencies gained will improve student success and institutional outcomes.