

Executive Summary

Distance Learning: Quality Designed in S.T.E.P.S.

Chattahoochee Technical College (Chatt Tech) has identified **Quality Designed in S.T.E.P.S. (Support, Training, Engagement, Performance, and Success)** as its Quality Enhancement Plan (QEP).

Considering a substantial increase in enrollment in Distance Learning courses post pandemic, Chatt Tech has identified concerning issues regarding student success in its online course offerings. Thus, the QEP centers on student success in Distance Learning courses through targeted faculty training in best practices for Distance Learning course design. The mission of the QEP is to improve student success in Distance Learning courses by empowering instructors to create accessible, engaging, relevant, and uniform learning experiences. This QEP resulted from a review of Chatt Tech's mission, the careful consideration of stakeholders' views of the topic, and the input from several topic-development committees.

The focus of the QEP is faculty development, and the objectives of the training are centered on student success. Chatt Tech has identified four student learning outcomes (SLOs) for the QEP:

- **SLO 1: The student success rate in Distance Learning courses will increase when faculty are trained in best practices concerning engaging, relevant, and well-structured course design.**
- **SLO 2: The number of grades of D, F, or W will decrease in courses after faculty successfully complete Chatt Tech's two-tiered Distance Learning training, leading to greater student persistence in degree completion.**
- **SLO 3: Faculty will have an increased readiness in teaching blended and online courses.**
- **SLO 4: Student satisfaction in online courses will increase when faculty are present, use sound online teaching practices, and create engaging academic strategies acquired from tiered training.**

Equipping Faculty to Teach Today's Learner

Given Chatt Tech's focus on workforce training and a significant rise in Distance Learning course offerings, the college has determined that Quality Designed in S.T.E.P.S. is an appropriate focus for our QEP. This QEP will

- improve student success in Distance Learning courses.
- provide faculty with quality training in best practices for Distance Learning course design.
- increase student satisfaction and persistence in Distance Learning courses.

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