

Title: Right on Track
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The West Georgia Technical College (WGTC) Quality Enhancement Plan (QEP), titled “Right on Track,” will provide advisement support and career guidance to students beginning with the enrollment process and throughout the enrollment lifecycle. Several advisement models show, that once successfully implemented, consistent student advisement can enhance student success and retention. This is the overarching goal of the “Right on Track” enhancement plan.

The Advising and Faculty Coaches will work collaboratively as a team by program of study and use career assessment instruments that help students start on track. To aid in the goal of staying on track, Advising Coaches will maintain a high level of engagement with students during the first two semesters while the Faculty Coaches serve as support members. During this stage, students will be made aware of registration periods and academic and student support services like tutoring or counseling. Students will also get connected with other college resources that are vital for student success.

Following the first two semesters, the Faculty Coaches will take the lead role in guiding the students to program completion and helping the students continue to stay on course. The Advising Coaches serve as supportive teammates during this phase. To prepare for the QEP, the Advising and Faculty Coaches will retool and set the track. The College aims to improve the academic advising process to include well-informed and better-trained Advising Coaches combined with new communication technologies to strengthen not only the advisor-student relationships but also the advisor-faculty relationships.

The College strives to meet students where they are and facilitate the academic planning process. The coaches are student focused and available for on-campus and online students through in person sessions, virtual conferences, emails, phone calls, and texts. Students will be assisted regardless of physical location. To improve the customer experience, the Advising Coaches will be moved to the Enrollment Centers, thus creating a One-Stop for enrollment and student services. WGTC has identified a QEP topic and plan that is a catalyst for student success.