



**FORT VALLEY
STATE UNIVERSITY**
EMPOWER *the* POSSIBLE.

*Improving Student Success
Through Proactive Advising*

Quality Enhancement Plan Executive Summary

Fort Valley State University (FVSU) seeks to increase student retention, persistence, and graduation rates by assisting students in making purposeful choices regarding their program of study. This will require comprehensive advising to keep students on track while providing tools and resources to help them develop and manage their academic and career goals. FVSU proposes a Quality Enhancement Plan (QEP) that fosters a collaborative relationship between students and their advising teams which include both professional and academic advisors. The programmatic goals are structured to keep students continuously engaged in order to reduce attrition and non-completion. Students will be expected to participate in continuous comprehensive advisement throughout their time at FVSU. Further, faculty and staff will undergo extensive professional development through training provided by the National Academic Advising Association (NACADA) to improve the quality of advisement. In implementing the QEP, the institution has identified six goals and applicable learning outcomes (LO) as follows:

1. Faculty and professional advisors will be trained through NACADA
 - LO 1: 75% of advisors will complete NACADA training.
 - LO 2: 75% of advisors will be designated as certified through NACADA training.
2. Faculty/Professional advisors and students will meet outside of the registration period at least twice per year.
 - LO 1: Students will meet with their advisor twice a year during the first year to establish a baseline. Percentage will be determined by the number of those students achieving the outcome divided by the total number of students. An annual increase of 2% each year following the baseline year is expected.
 - LO 2: Students will meet with their advisors during the early registration periods during the first year to establish a baseline. Percentage will be determined by the number of those students achieving the outcome divided by the total number of students. An annual increase of 2% each year following the baseline year is expected.
 - LO 3: Advisees will self-register prior to the end of the registration periods during the first year to establish a baseline. Percentage will be determined by the number of those students achieving the outcome divided by the total number of students. An annual increase of 2% each year following the baseline year is expected.
3. Achieve an annual increase in the number of students scoring 16 or above on the FVSU Student Satisfaction Survey (SSS)
 - LO 1: Students will complete the FVSU SSS at the end of the first year to establish a baseline. Percentage will be determined by the number of those students achieving the outcome divided by the total number of students. An annual increase of 2% each year following the baseline year is expected.
 - LO 2: Students completing the FVSU SSS will achieve a score of 16 or above the first year to establish a baseline. Percentage will be determined by the number of those students achieving the outcome divided by the total number of students. An annual increase of 2% each year following the baseline year is expected.
4. Increase retention rates from the five-year average of 75% to 80% by 2025.
 - LO 1: Retention rates will increase by 1% each year.
5. Increase second-year and third-year persistence rates from 60.9% and 57.1% to 65% and 62% by 2025.
 - LO 1: Persistence rates will increase by 1% each year.
6. Increase 4-year and 6-year graduation rates from 22% and 35% to 30% and 43% by 2025.
 - LO 1: 4-year graduation rates will increase by 2% from 2022 to 2025.
 - LO 2: 6-year graduation rates will increase by 2% from 2022 to 2025.

This QEP will assist each student with long-term academic and career development while promoting an institutional culture around student engagement and advising. By improving the quality of advisement, the institution expects to achieve an increase in retention, persistence, and graduation rates.

Contact Information

For additional information regarding the QEP, please contact Dr. Jerry Haywood, QEP Director at haywoodj@fvsu.edu.