

## Executive Summary

The goal of Randolph Community College's Quality Enhancement Plan is the establishment of the **Career Confidence (C<sup>2</sup>)** initiative that will focus on career confidence to strengthen student retention and completion.

Strategies include:

- Redesigning ACA Student Success course
- Establishing an Office of Career Services.

Broad-based input on the topic of Randolph Community College's Quality Enhancement Plan emerged from the results of campus-wide surveys of faculty and staff, student focus groups, and questionnaires sent to the RCC Board of Trustees, Foundation Board of Directors, and Advisory Board committee members, in addition to QEP Oversight Team meetings. The QEP Oversight Team included senior administrators as well as faculty and staff representing curriculum, continuing education, and support areas of the College.

The Plan includes the following student learning outcomes:

1. Students will identify majors consistent with their career interests and strengths.
2. Students will indicate confidence in their major at their current and/or future institution.
3. Students will use career services and work-based learning to support progress toward career goals.

The QEP Oversight Team worked closely with the Senior Leadership Team, especially the Vice President for Administrative Services, in regard to funding and sustainability of each aspect of the Plan. This Plan uses many existing College resources. The QEP five-year budget includes projected expenses for personnel, professional development activities, software, equipment and supplies, and space conversion. The RCC Senior Leadership Team and Board of Trustees have expressed a long-term commitment to the implementation of the Plan.

The establishment of the Career Confidence (C<sup>2</sup>) initiative aligns with the College's 2017-2020 Strategic Plan to "Recreate . . . Student Success Systems." The QEP will provide instructional support through a Student Success Course Career Confidence module and a tangible resource for all students, the Office of Career Services, where students can access career assistance; it will also help students gain confidence in their career choice, so that moving forward they can see the proverbial light at the end of the tunnel and persist to graduation in a timely manner.

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