

## Executive Summary for Jacksonville College

### QEP: Going the Distance with Distance Education

Jacksonville College's mission is to provide a quality education from a biblical worldview that challenges minds, transforms lives, and equips students for servant leadership and lifelong learning. To fulfill its mission, the institution continuously evaluates goals and outcomes.

Over the five-year period from 2020-2025, the QEP will emphasize student support in the forms of tutoring online, faculty training and course management, and increase online interaction between instructors and students. Student learning outcomes will focus on increasing enrollment and re-enrollment by two percent and increasing the passing rate (70%) by two percent of students in online courses. Student surveys given at the end of online courses will assess student strengths and weaknesses. The College will use institutional data to assess the progress of the outcomes yearly beginning in the 2020-2021 academic year.

Enhanced online tutoring for students in online courses will be provided by faculty and student tutors who receive training to increase student interaction. Faculty will also be trained with tools for instruction and course management. Student tutors will also receive training and opportunities for certification for online tutoring and will provide online tutoring through the Teaching and Learning Center. The College library will expand the Distance Education section for professional growth materials, and new lesson creation and management tools will provide online instructors superior online course curriculum, engaging students and increasing successful online course completion. Online students will also be given opportunities to participate in on-campus activities and organizations in addition to the scheduled online Chapel services. The Jacksonville College Alumni Association will support the QEP by securing donations for online instructor certification for online teaching and management.

The QEP coordinator will oversee the five-year plan, emphasizing strategic areas of the QEP. The coordinated efforts in these strategic areas to strengthen student success in online courses enables students to achieve success in their academic endeavors.

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