

Navigating College Haywood Community College

Haywood Community College’s 2018 Quality Enhancement Plan, *Navigating College*, provides clarity and direction during the college experience so that each student can define and map their own way to success. The goal of *Navigating College* is to increase student success (defined as individual goal attainment and completion of credentials) through excellence in advising. It includes the following Student Learning Outcomes:



- Students will identify and plan to pursue a credential.
- Students will be able to establish goal-setting practices.
- Students will prioritize manageable course loads.

These outcomes will be achieved via a three-pronged approach: Compass, QUEST, and The Summit Center. Compass is an e-learning tutorial that offers insight to prospective and current HCC students regarding how to navigate college processes, terminology, and programs. QUEST (Question, Understand, and Engage Students for Timely graduation) is an interactive training module for Faculty Advisors and Success Coaches. Through this training, faculty help students maintain academic progress, make adjustments when needed, and incorporate faculty expertise. The Summit Center is a physical space that brings together existing and new campus services and resources to assist students in their overall college experience. The Summit Center emphasizes reaching individual goals, achieving credentials, and attaining gainful employment or successful transfer to a four-year institution.

The transition to a blended advising model introduces a team of dedicated advisors called Success Coaches who focus on advising, early intervention, and retention. These Success Coaches help students identify goals, paths to those goals, and appropriate programs of study for those goals during the advising process. Once the students are considered “settled and successful” in their program, they transition to a Faculty Advisor who will complete the advising process to graduation.

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