

ACADEMIC & STUDENT SUPPORT SERVICES:
 SACSCOC Vice Presidents: Dr. Nuria M. Cuevas
 and Dr. Stephanie L. Kirschmann



SACSCOC COMMITTEE CHAIRS PANEL MEMBERS:

- Dr. Trina Boteler, Special Assistant to the President for Strategic Initiatives, Chattahoochee Technical College
- Dr. Maurice R. Eftink, Associate Provost, University of Mississippi
- Dr. Deana Savage, Special Advisor to the President, Midland College

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 14.3 COMPREHENSIVE INSTITUTIONAL REVIEWS

The institution applies all appropriate standards and policies to its distance learning programs, branch campuses, and off-campus instructional sites. (Comprehensive institutional reviews)

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 12.1 STUDENT SUPPORT SERVICES

The institution provides appropriate academic and student support programs, services, and activities consistent with its mission. (Student support services) **(Core Requirement)**

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 8.2.C. STUDENT OUTCOMES: ACADEMIC AND STUDENT SERVICES

The institution identifies expected outcomes assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results in the areas below:

c. Academic and student services that support student success (Student outcomes: Academic and student services)

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 12.4 STUDENT COMPLAINTS

The institution (a) publishes appropriate and clear procedures for addressing written student complaints, (b) demonstrates that it follows the procedures when resolving them, and (c) maintains a record of student complaints that can be accessed upon request by SACSCOC. (Student complaints)

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 10.3 ARCHIVED INFORMATION

The institution ensures the availability of archived official catalogs, digital or print, with relevant information for course and degree requirements sufficient to serve former and returning students. (Archived information)

December 9, 2018 | New Orleans, LA

Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 12.5 STUDENT RECORDS

The institution protects the security, confidentiality, and integrity of its student records and maintains security measures to protect and back up data. (Student records).

December 9, 2018 | New Orleans, LA

Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

STANDARD 12.6 STUDENT DEBT

The institution provides information and guidance to help student borrowers understand how to manage their debt and repay their loans. (Student debt)

December 9, 2018 | New Orleans, LA

Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

SUMMARY OBSERVATIONS

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

QUESTIONS/ANSWERS AND DISCUSSION

December 9, 2018 | New Orleans, LA Questions? Contact ncuevas@sacscoc.org or skirschmann@sacscoc.org

QUESTIONS FOLLOWING
THE SESSION?

Contact Nuria M. Cuevas, Ph.D. (ncuevas@sacscoc.org) or
Stephanie L. Kirschmann, Ed.D. (skirschmann@sacscoc.org)
