Embracing the QEP as a Campus-Wide Continuous Improvement Activity

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December 2019

Our Plan

01 Overview
02 Embracing Continuous Improvement
03 Making your QEP a Success
04 Planning for Silver Linings
05 Question & Answer Session

Overview
Participant Learning Outcomes

Attendees will be able to:
- Assess their QEP to determine if it will likely enjoy success as a continuous improvement initiative
- Embrace the QEP as an opportunity for institution-wide continuous improvement
- Make their QEP a success by effectively organizing, planning ongoing meetings, using data to inform change, and sharing the QEP with their campus community
- Plan for when things don’t work out as intended

About Central Carolina Community College

- Three county service area in central North Carolina
- 25+ instructional sites
- Primarily rural population
- 6,000+ curriculum & 8,000+ continuing education students
- Decentralized advising model (159 faculty and staff advisors)
7.2 Quality Enhancement Plan

The institution has a **Quality Enhancement Plan** that (a) has a topic identified through its ongoing, comprehensive planning and evaluation processes; (b) has broad-based support of institutional constituencies; (c) focuses on improving specific student learning outcomes and/or student success; (d) commits resources to initiate, implement, and complete the QEP; and (e) includes a plan to assess achievement.
Checklist for a Mature QEP

Let’s evaluate your QEP!

To Consider

Remember… the QEP is all about institutional change on a large scale.

Embracing Continuous Improvement
Empower Your People

- Choose the right people
- Consider:
  - Accountability
  - Responsibility
  - Charge
Making Your QEP Plan a Success

QEP Coordinator Role
- Meetings
- Team Support
- Assessment Support/Organization
- Marketing
- Project Management (Timeline, etc.)

Leadership Team: Plan Ongoing Meetings
Action Teams: Plan Ongoing Meetings

- 1-2 Meetings/Semester
- Chair for each Action Team
- Reviews timeline & responsibilities
- Develops/Implements projects
- Updates to QEP Coordinator

Using Data to Inform Change

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Using Data to Inform Change
Plan for Silver Linings

- Resource Reductions
- Personnel & Leadership Changes
- QEP Fatigue
- QEP Hiccups