Houston, We Have a Problem: Integrating Outcomes, Improvements, and Strategic Planning

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Presentation Touch Points

- A problem is discovered
- The first iteration of campus wide assessment
- New technology to support Institutional Effectiveness
- Improvements to campus wide assessment
- Integration with the Strategic Plan
- Wrap up

“Houston, We Have a Problem”
Our Relaunch

• Data driven decision making
• Meaningful system beyond accreditation needs
• Continuous improvement and transformation
• Campus Labs modules

Assessment: Then

• Nichols 5-Column Model
• 2 reports – Departmental and Academic Program
• Requirements
• It worked, but....

Program Outcomes Report Card (PORCS)

<table>
<thead>
<tr>
<th>Goal</th>
<th>Baseline</th>
<th>Assessment Plan/Tool</th>
<th>Results</th>
<th>Use of Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Learning Outcomes &amp; Operational Outcomes</td>
<td>Results from previous year unless being assessed for first time</td>
<td>Procedures to measure goal using specific assessment criteria</td>
<td>Results using specific assessment criteria</td>
<td>Has goal been met, not met, or exceeded. Based on results, plan of action determined &amp; reported.</td>
</tr>
</tbody>
</table>
# Departmental Outcomes Report Card (DORCS)

<table>
<thead>
<tr>
<th>Strategic Area/SACSCOC Standard</th>
<th>Baseline</th>
<th>Projected Outcomes (Measurable goals)</th>
<th>Assessment Plan / Tool</th>
<th>Outcomes</th>
<th>Use of Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Institutional Support</td>
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<td>2. Financial Management</td>
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<td>3. Human Resources</td>
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<td>4. Compliance/Governance</td>
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<td>5. Facilities &amp; Technology</td>
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<td>6. Unit Specific Goals</td>
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</table>

## Assessment: Now

- Campus Labs Planning
- Coach Led Process
- Launch of Planning

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**Spalding University**

The diverse community of learners dedicates itself to the needs of times and tradition, seeking excellence in the arts, sciences, and professions. Spirituality, diversity, and the promotion of service and justice.
Accountability: Unit Report Cards

- Finance
- Admissions
- Advising
- Information Technology
- Institutional Effectiveness
- Human Resources
- Athletics
- Marketing
- Academic Success Services
- Advancement
- Student Development & Campus Life
- Financial Aid
- Library
- Registrar
- OEP
- Dining Services
- Facilities
- Creative Writing
- Athletic Training
- Nursing
- Health Sciences
- Communication
- Occupational Therapy
- MFA
- Social Work
- Liberal Studies
- Studio Art
- Natural Science
- Education
- Business
- Psychology

Accountability

- Shared responsibility where everyone is accountable for goals
- Success tracked using DORCs and PORCs
- Each unit can set realistic and aspirational goals
- Provides opportunity for a re-set or new method to reach goals
- Allows each employee to see how what they do everyday impacts the success of the institution
Wrap Up

• Identification of a problem
• Refined our existing IE system
• Added technological support
• Integrated with Strategic Plan

Q & A

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Please fill out your session evaluation