



*The Commission on Colleges
Southern Association of Colleges and Schools
1866 Southern Lane
Decatur, Georgia 30033-4097*

DISTANCE AND CORRESPONDENCE EDUCATION

- Policy Statement -

Definition of Distance Education

For the purposes of the Commission's accreditation review, distance education is a formal educational process in which the majority of the instruction (interaction between students and instructors and among students) in a course occurs when students and instructors are not in the same place. Instruction may be synchronous or asynchronous. A distance education course may use the internet; one-way and two-way transmissions through open broadcast, closed circuit, cable, microwave, broadband lines, fiber optics, satellite, or wireless communications devices; audio conferencing; or video cassettes, DVD's, and CD-ROMs if used as part of the distance learning course or program.

Definition of Correspondence Education

Correspondence education is a formal educational process under which the institution provides instructional materials, by mail or electronic transmission, including examinations on the materials, to students who are separated from the instructor. Interaction between the instructor and the student is limited, is not regular and substantive, and is primarily initiated by the student; courses are typically self-paced.

Policy Statements

1. At the time of review by the Commission, the institution must demonstrate that the student who registers in a distance or correspondence education course or program is the same student who participates in and completes the course or program and receives the credit by verifying the identity of a student who participates in class or coursework by using, at the option of the institution, methods such as (1) a secure login and pass code, (2) proctored examinations, and (3) new or other technologies and practices that are effective in verifying student identification.
2. An institution that offers distance or correspondence education must ensure that it reports accurate headcount enrollment on its annual Institutional Profile submitted to the Commission.
3. Institutions must ensure that their distance and correspondence education courses and programs comply with the *Principles of Accreditation*. The referencing of the particular requirements listed in this policy does not imply that they are the only requirements of the *Principles* that apply to distance and correspondence education. This policy applies to degree and certificate programs and their courses. (See also COC guidelines called "Distance Education and the *Principles of Accreditation*.")

Standards that Directly Apply to Distance and Correspondence Education

The citations below refer to the *Principles of Accreditation*: Principle of Integrity (PI), Core Requirements (CR), Comprehensive Standards (CS), and Federal Requirements (FR).

Curriculum and Instruction

Programs and courses provide for timely and appropriate interaction between students and faculty and among students. (CS 3.4.5)*

The faculty assumes responsibility for and exercises oversight of distance and correspondence education, ensuring both the rigor of programs and the quality of instruction. (CS 3.4.1 and CS 3.4.12)

The technology used is appropriate to the nature and objectives of the programs and courses and expectations concerning the use of such technology are clearly communicated to students. (CS 3.4.12)

There is currency of materials, programs, and courses. (CS 3.5.3 and CS 3.6.4)

Distance and correspondence education policies are clear concerning ownership of materials, faculty compensation, copyright issues, and the use of revenue derived from the creation and production of software, telecourses, or other media products. (CS 3.2.14)

Faculty support services are appropriate and specifically related to distance and correspondence education. (CS 3.4.9)

Faculty who teach in distance and correspondence education programs and courses receive appropriate training. (CS 3.7.3)

Admission and recruitment policies and decisions take into account the capability of students to succeed in distance and correspondence education programs. (CS 3.4.3)

Comparability of distance and correspondence education programs to campus-based programs and courses is ensured by the evaluation of educational effectiveness, including assessments of student learning outcomes, student retention, and student satisfaction. (CS 3.3.1)

The integrity of student work and the credibility of degrees and credits are ensured. (PI 1.1, CS 3.4.6, CS 3.5.3, and CS 3.6.4)

Program length is appropriate for each of the institution's educational programs, including those offered through distance education and correspondence education. (FR 4.4)

If the institution uses a unit other than semester credit hours in its distance or correspondence education, it provides an explanation for the equivalency. The institution also provides a justification for all degrees that include fewer than the required number of semester hours or its equivalent unit. (CR 2.7.3)

Library and Learning Resources

Students have access to and can effectively use appropriate library resources. (CS 3.8.2 and CR 2.9)

Course requirements ensure that students make appropriate use of learning resources. (CS 3.8.2)

Access is provided to laboratories, facilities, and equipment appropriate to the courses or programs. (CS 3.8.1 and CS 3.8.2)

Student Services

Students have adequate access to the range of services appropriate to support the programs, including admissions, financial aid, academic advising, and delivery of course materials, and placement and counseling. (CR 2.10)

Students have an adequate procedure for resolving their complaints. (CS 4.5)

Advertising, recruiting, and admissions information adequately and accurately represent the programs, requirements, and services available to students. (PI 1.1 and FR 4.6)

Students enrolled in distance education courses are able to use the technology employed, have the equipment necessary to succeed, and are provided assistance in using the technology employed. (CS 3.4.12)

Facilities and Finances

Equipment and technical expertise required for distance and correspondence education are available. (CS 3.4.12)

Long-range planning, budgeting, and policy development processes reflect the facilities, staffing, equipment and other resources essential to the viability and effectiveness of the distance and correspondence education program. (CS 3.3.1, CS 3.8.3, and CS 3.11.3)

*Adopted: Commission on Colleges, June 1997
Updated in accord with the revised Principles, December 2006
Endorsed: Executive Council, SACS Commission on Colleges, June 2009*