

## ***Get eSmart***

Pasco-Hernando Community College  
Quality Enhancement Plan  
2010 – 2015

**Get eSmart**, Pasco-Hernando Community College's (PHCC's) Quality Enhancement Plan (QEP), is designed to enhance student learning by using technology in the educational experience. The project targets student success in online classes and incorporates the use of online student development services. **Get eSmart** builds upon the foundation of PHCC's quality online courses and its currently available online student services. This QEP incorporates technologically innovative areas of the institution by adding student-focused initiatives to create one comprehensive plan to position and establish PHCC as a student-centered eLearning institution.

**Get eSmart** enhances student learning by providing experiences for students to (1) improve retention and success in online courses, (2) integrate online student services as part of the academic planning process, and (3) utilize instructional technology in face-to-face courses. **Get eSmart** was developed after broad discussions and extensive research. Each of PHCC's campuses and various constituency groups were involved in the development of the QEP. Students, faculty, staff, and trustees participated in topic selection, campus discussions, planning and writing, and will ultimately be involved with the implementation process.

An initial pilot phase occurred in the 2009-2010 academic year, creating a bridge between current PHCC initiatives and the planned **Get eSmart** enhancements. During the five year project, **Get eSmart** will add staff, training, and services. Two instructional designers and three academic advisors are planned staff additions. Faculty training with instructional technology will be increased and the number of sections of online courses will be expanded. Minimum standards of technical training for faculty will be recommended, along with specific instructional technology usage in all classes. Some new online services will be customized and developed in-house, such as the Sample eCourse. Other new online services, such as creating an online orientation for new students, will be contracted to an outside vendor.

Assessment of the QEP includes quantitative and qualitative measures, along with process evaluations which will be used to direct quality improvements. The **Get eSmart** Project Coordinating Committee, headed by a **Get eSmart** Project Director, is responsible for the plan's implementation. The **Get eSmart** Project Coordinating Committee reports to PHCC's SACS Reaffirmation Steering Committee and provides annual progress reports. A budget, timeline of activities, and strong foundational infrastructure demonstrate PHCC's commitment and dedication to the success of **Get eSmart**. With the completion of this QEP, the PHCC will stand at the forefront of technologically delivered classes.

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